

## **Evaluations - Coping with Challenging Behaviour**

**Mildura – 9<sup>th</sup> September 2009**

Coming soon!

## **Evaluations - Coping with Challenging Behaviour**

**Brighton – 2nd September 2009**

Positive venue choice! Informative! Excellent use of resources, examples and equipment. Excellent time management!

I enjoyed today. The strategies are wonderful and I can tell they will be easy to use and effective. Can't wait to try them out! It felt great that Michelle knew my name when I walked in the door, and learnt everyone's name quickly. The book is very comprehensive.

Thanks Michelle. You presented some great strategies today. I'm going to try them out in my class tomorrow. I also liked all of the ideas for keeping myself positive and being thankful for what I have. I'm looking forward to sharing this P.D with staff at my school! You are an engaging presenter and I love all of the stories you tell along the way.

Thank you Michelle for an extremely informative, practical, entertaining and engaging session on coping with challenging behaviour! I will take away many useful strategies to use in my classroom. It would be a joy to have "Daisy" or "Crazy" in my class. Lunch was delicious! Thank you!

Great information! Confirms strategies I have used over the years. Reminded me of strategies I have used over the years but forgotten. The course helped me refocus on my teaching style. The booklet was helpful and with the information in it I didn't need to continually write notes, but just listen!

Michelle. Thank you for the day. I definitely have a lot to think about and try to use. I will start tomorrow! I hope by changing some of my own behaviours and strategies that you have shown me, my little treasures will respond and smile at me. Thanks again.

Michelle is vibrant. I have discovered such valuable techniques and methods that I will use! Wonderful Day! Great people, great view, great teacher! Thank you so much Michelle. Have been given a new hope for coping with my little "angels"!

Fantastic! Extremely helpful, with some very practical strategies! Thank you for the handouts – it was extremely helpful having my own set of notes and the "visual" to go with the "auditory."

Very well presented! Clear delivery and with enthusiasm! Information was informative. I like the 10 correction steps and will use them in my teaching.

It was a fantastic P.D! I was engaged the whole day (this hasn't happened in a long time.) I will use the ideas from this P.D. I'm excited about bringing about positive change with my students particularly with the ones that really need it.

I loved this P.D especially the strategies that you went through to help me cope with challenging behaviour in my classroom. I loved your approach; you gave us a few minutes to discuss what we were talking about. You have a lot of positive energy that's rubbed off on me. And most importantly your content was great!

Fantastic! Lots of great info! Good refresher course for all teachers to do, especially those who have taught for a long time. Some ideas that I will endeavor to implement! Made me feel more positive about my approach to challenging behaviour! Also was pleased that some things I'm actually already doing. Biggest lesson I've learnt today is to separate the child from the behaviour and not to take things personally.

Day was enjoyable and well structured. Strategies are useful but not all points were covered fully when brought up and some questions asked by individuals were ignored. Food was small and certainly not enough. Overall, enjoyable and good to take some strategies back to work and to use and share!

I found many of the techniques and strategies useful and put into "real life" situations/context. The notes were really comprehensive and great in that we focused more on listening and understanding the topic rather than note-taking. Lovely venue – views spectacular!

## **Evaluations - Coping with Challenging Behaviour**

### **Ballarat - 20<sup>th</sup> August 2009**

Thanks for a great day Michelle, your presentation has given me so many ideas to try as a CRT. My favourite strategies are – tokens for a chosen activity, ignoring negative behaviour and concentrating on the positive. Thanks for a most enjoyable day. Great video examples too!

Great location. Great food. Great ideas – easy to use in the classroom straight away. Great!!

You practice what you speak. An excellent presentation that was confirming and enlightening. Suitable for old and new teachers. Information we can use immediately! Good luck with the future.

A well structured session pinpointed with practical examples and usable techniques. Lots to take away! Would say some strategies are a little too much primary school orientated.

Great to focus on positive talk and behaviour throughout the course of the day. Very beneficial to share ideas/suggestions with other professionals experiencing similar challenges. I love watching videos; this was enjoyable in breaking up the presentation. A very enthusiastic, positive, reaffirming presenter. Thank you.

Excellent "language." Great strategies for primary, some? secondary – more complex. Lunch etc, lovely. Positive and Positive! Thank you.

"Celebrate what's right with the world, not wallow in what's wrong." A great day, very stimulating and thought provoking. Lots of useful strategies to take back to school. Helped to reinforce what I'm already doing or had forgotten about! Thanks for a great day.

Today was very beneficial for me. I use a lot of positive reinforcement in my classroom. I like the use of tokens etc to earn something i.e. if you bring your diary and work you can have 10 minutes. Think the blessing book is great, as my students (private/secondary) are all about themselves. In primary, The Star of the Week book – how fantastic. Thanks again Michelle.

A lot of common sense. I feel we are using many of the strategies at our school but at times we tend to go from step 1 then end. Now I feel more confident that I will take the right steps to address those difficult/challenging behaviours I will meet from time to time. Great day! Thank you Michelle.

Liked practical strategies and starting with a story. Will be able to use with all my 12 classes! Venue was quite appropriate. Michelle, fantastic work memorising names.

Learnt the following: take care of myself, be grateful, use positive reinforcement to change behaviour, great strategies to use immediately, feel confident to implement some aspects tomorrow, most behaviours can be changed, don't be concerned about what can't be changed. I loved the P.D – practical. You are an awesome presenter – easy to listen to and have great ideas. Thanks!

Great day! We can always do with a dose of being positive. It is so easy to get swept up into the negatives and it's also great to reflect on how to inject some energy into finding/using positive strategies to deal with "those" kids in your classroom who just don't know what to try next (obviously they are being reinforced in their behavioural choices.) I like the movie "The Holiday" in which the retired movie maker gives tips to the troubled girl he meets...he says "you're the leading lady in your life and you sound like a supporting actress!" In our classroom it's the same, as sometimes we are the supporting actress/actor to the attention seeking behaviour of our students, when we are or should be the "most important" person in the classroom – the leading actor/actress to our own story.

The information was well set out. Having our notebooks with the powerpoint notes/content helped us to listen more attentively. Michelle was engaging, added anecdotes and asked us to join in. I feel energised and ready to implement these ideas with my students.

A really positive presentation! Thanks for the great strategies. They are really relevant to my classroom and I will also try the online proformas. Thanks!

Michelle thanks for a wonderful day, lots of practical ideas in a very well structured format. Loved the notes and your presentation. Videos were also really relevant and helpful. Great to see you again.

I really like the element of the personal touch! Teachers really set the tone/mood for each day in the classroom - learning to use more dolphin statements than shark statements takes practise and time, and purpose! Sometimes we forget why we are there – for the kids! I'm going to focus on learning about the children – what flips their switches – Thanks!

Hey. Like the way I've began... Like this was good... very hey! LIKE FANTASTIC. Hey... does this sound familiar? Now that I have your attention, your sessions were hunky dorey,,, or GOOD!! Thanks for the opportunity to participate and I hope to attend some more. I feel it reinforces my own stuff!!! Thanks for making me feel good.

A fabulous day! Photocopied booklet allowed me to listen carefully without worrying about writing things down. Loved the story at the start – great to link it to the classroom! Lots of practical ideas! Looking forward to trying new ideas in my classroom. Thanks Michelle – I love listening to your presentations.

I have found today to be very reflective and informative. I am looking forward to implementing the 10 correction strategies in my classroom.

Michelle was an excellent presenter, very informative, easy to listen to and made the day very enjoyable. The information was practical for both Primary and Secondary students and I will be sure to use some of these practises in the classroom. Thank you.

I found today very informative with lots of useful information that I learnt. These were strategies that I could use to share with other teacher aides that I work with. The strategies I can also use when I work with special needs students at my school. I was happy to see a lot of teachers from my school also here.

Once again Michelle, you have put some new spark back into my teaching! Your passion and energy in delivering your information is a credit to you. I look forward to using numerous positive reinforcement in my classroom and seeing the smiles on my student's faces, when they feel they have achieved something. Thanks again.

O.M.G! Thank you Michelle for presenting this fabulous P.D. You are an inspiration and I am so glad I was able to attend this wonderful day. You have taught me so much valuable information that I will be able to use in the classroom. BRILLIANT!!! Thanks for the lovely lunch.

I have thoroughly enjoyed the P.D. The notes are well presented in a sequential order. The ideas are practical and I know I am taking away a valuable resource. Thank you for a worthwhile day. Lunch was delicious too.

I really took a great deal from today's session! Thank you so much! There are lots of strategies that I'm really looking forward to taking back to my classroom. Most of these strategies I feel will benefit my whole class, not just the "challenging" ones. I felt there was a really good mix of listening, sharing and video time. It was really helpful to have the handouts available so I didn't feel like I had to write too much. Your positive attitude and smile were the best part of the day and I feel very inspired and much more hopeful about working with me class. Thanks so much.

A good day but more useful to Primary – the issue of reward/reinforcement seems to be more complicated.

Thank you Michelle! I thought that today was very useful and very positive. I think that by using some of these strategies in my classroom it too will become more positive and productive.

Many ideas that wont be highly relevant to my teaching (Secondary LOTE) but also made me think about some of the things I've been doing (good and bad) and some new ideas that can build on these. Overall enjoyed the day and found Michelle a very engaging presenter. Thought the amount of info given was far greater than in many other PD's which seem to focus too much on user input.

The course was delivered with professionalism. It was very informative, with so much that I can take away with me and share with my colleagues. Thank you Michelle! I am thankful you have taken the time to inform us all on challenging behaviours.

Thank you for making the top ten strategies very clear. You helped me to understand how some of the things I do actually reinforce the behaviours I want to stop. I am feeling very positive about going back into the classroom with a new, fresh attitude. Also, can't wait to share with staff.

Thank you Michelle for an engaging day. Although I was already aware of many of those strategies, the manner in which they were presented, and accompanied by case studies/videos – reinforced the message. I now feel more equipped to "deal" with the challenging behaviour I have been experiencing and will try to take more time for myself too!

Very informative! Some good practical strategies. Very good notes, easy to follow and to use.

Thank you Michelle! Great info and great ideas in a relaxing environment. Heaps we can do in our class as of tomorrow. Every teacher needs to hear this regularly.

Today has been a wonderful way to enlighten my teaching techniques. Thank you for it all. All information was well delivered and will be very useful.

Very interesting, positive ideas in coping with challenging behaviours. Excellent strategies. Spoke clearly and not too fast, information well delivered. Inspiring!

## **Evaluations - Coping with Challenging Behaviour**

### **Shepparton 12<sup>th</sup> August 2009**

Really engaging! Sign of a good workshop – I never "doodled in the margins." Good reminder or reinforcement. But also excellent presentation and clearly presented. I would recommend it to my school, especially for new teachers. This gives me some fresh strategies. Thank you.

Some great strategies to use and well delivered. Can't wait to try them out! Thank you.

Thank you for a wonderful day Michelle. Your easy manner and interactive workshop certainly reinforced as well as providing strategies for the wonderful profession we are in. I wish ALL teachers and cowboys/girls had the opportunity to share your wisdom and insight I had the privilege of doing. I look forward to accessing your website. Thank you – your enthusiasm is catching!

Michelle, thank you for your presentation! I believe you provided me with strategies to help support me in my role as A.P, but also to support teachers at my school with the “crazy’s” in the grade!

A fantastic day! Very, very easy to listen to. I have taken away lots of ideas to “give a try” back at school. After teaching for many years I have now found many ways of approaching and delivering a more positive encouraging classroom. I’m looking forward to “tackling” my challenging behaviour boy!” Thank you so much and thanks for sharing personal stories.

Excellent workshop that reinforced the things I am doing already but gave some terrific ideas to follow on with.

Very informative with great ideas. Helpful. Down to earth. Love the stories – we can all relate to the “crazies.” Makes you feel very positive and there is hope or a light at the end of the tunnel.

Loved the day. I have learnt many new strategies, that as an aide I hope to be able to apply when needed. The old saying “you learn something new everyday” is very true as I have learnt so much today.

Michelle, wonderful day spent with you. You have given me lots of new ideas to take away and put into practise. Not only for at school but with my own boy at home. Will be looking out for you in the future. Safe trip home.

Michelle thanks for a very informative day with lots of strategies to work with.

Great presentation! Lots of good ideas and examples on behaviour modification etc. Very profound. Informative. Michelle was very engaging. Very much enjoyed the session. One of the better PDI I have been to in my 20 odd years.

I really enjoyed the day and got a lot out of it. Presentation was informative and relevant. Michelle is personable and engaging. Thank you very much!!

What a magnificent presentation, full of interaction with the group present. Not only did you tell us what we should do but more importantly gave us strategies and ideas to use. I feel invigorated and ready for the challenges tomorrow, because I love working with young people and you have given me the confidence to put some of the strategies into place. Great day! We would love you to come to Cobram.

It was a great PD. Michelle, you are very enthusiastic and passionate about what you know and that is contagious. Fantastic! Very informative and useful! Thank you.

Thank you, Michelle. The day has been wonderfully put together with heaps of handy hints to take away and put into practice.

Fabulous day! Found it so easy to relate to Michelle's analogies to everyday classroom behaviours. Learnt some new strategies and resources that I will be passing onto colleagues. Invaluable – especially so for our special needs kids.

Really enjoyed the session! Great book of notes! Fantastic ideas to use! Very practical!

I really enjoyed this course, it was fun, easy to follow and I learned so many things I can use in my classes. Very worthwhile and practical, made sense!

### **Evaluations from Coping with Challenging Behaviour Brighton 24/06/09**

"Very practical and very useful. Ideas and approaches I can use tomorrow. I liked the clear and effective way that it was presented. It was very easy to follow and understand. It was great to allow plenty of questions and discussion."

"My Goodness! What a fantastic PD. Michelle gave excellent examples and knew what she was talking about. I can't wait to go back into my classroom and put everything in place! One of my blessings would be if Michelle could come into our school and share her experience and knowledge and fantastic ideas with other staff members. Thank you Michelle!!! You knew everyone's name within minutes and it felt good for someone to talk to you and use your name."

"Michelle, you are a great presenter, very engaging and inspiring. I'm feeling better resourced to manage the behaviour I don't want in my grade now. I will definitely focus on the positives, blow some kisses and use the laminated cards for some students I want to target. I'm sure they will make a difference, once I find out what motivates them! Thanks!!!"

"The course was really well organised. It was great to get the emails with info and the reminder text messages. I found the content of the course really useful and practical for the classroom. Thank you for all of your wonderful ideas. I'm looking forward to trying them in my classroom and sharing them with my colleagues. Thanks!"

"AWESOME!!! Everyone should attend this PD. Fabulous, practical strategies I can take straight into the classroom. Particularly useful as a pre-service teacher. Michelle should tour the universities."

"Today was absolutely fantastic. Michelle was a terrific presenter and the information presented was helpful, enriching and extremely relevant. I am excited about using strategies learnt today in my classroom. Thank you."

"Absolutely FANTASTIC! Great practical strategies that I know I will be able to use in the future. If only we had learnt all this at Uni. A great day!"

"I found the PD highly informative and mentally challenging. ALL teachers should be required to do this course. I have learnt so many techniques that I can use in everyday life, as well as in the education field. Thanks very much and I hope to see you again for another different PD in the future."

"An engaging PD that leaves me excited to try out some new strategies tomorrow. Opportunity to share ideas that are practical. As a specialist teacher, this session is relevant to me also, for a whole class and individual students."

"Thank you for all the practical and tangible advice for my few challenging behaviours. There are many strategies I have used, but also many I'm excited about having a go at."

"Great booklet. Kept your energy throughout the day. Thanks. Very positive and self reinforcing."

"A very good PD that I really enjoyed. Michelle was fantastic and full of energy. The information was practical and informative. We were able to incorporate "authentic" examples. I can implement the strategies immediately. The video examples were excellent. The PD workbook was easy to follow. The venue was easy to get to and easy to park."

"I was hoping to leave today with ideas I can literally enforce or try tomorrow. I feel that I have gained an understanding on focusing always on the positives rather than the negatives. Thank you very much for an informative day. (I hope I can email you and let you know how it went)" .....and then the email received the following day.....

"I attended the PD yesterday at Brighton. Just wanted to let you know how happy I am about all the PRAISING I did and how I focused ONLY on the positives. It really did work, the students loved how I kept thanking them for looking at me or sitting beautifully with hands in laps etc, etc. I felt better and the children felt good, and I just loved it. Even when we came to line up to wash our hands for morning tea they lined up so well and I kept praising them. It was a good day and I just wanted to let you know."

"Thanks for all the practical classroom strategies and also the tips on being and remaining positive. I feel that today has been very beneficial in re-establishing and revising what it takes to be an effective classroom teacher/manager/(child wrangler?) At times I have felt overwhelmed by "crazy" behaviours and have asked and requested more "strategies" rather than removal - today has provided me with this!"

"Thank you for your inspirational tips and knowledge imparting. I'm not certain what I was expecting from today, but I am certain I have come away positive and recharged to face next semester's new class."

"Fantastic!! The way in which the content was resented made focusing on positive behaviour seem like such a logical step in behaviour management."

"Great. Fabulous. Fun. Great interaction with all participants."

"I enjoyed having this day to reflect on challenging student behaviour. It seems to be that this topic is very complex and variable dependent on individual values and ethics. I like to use positive reinforcement but struggle towards the end of term when

I am tired. I am quite a strict teacher but don't spend much time on the negatives. Students have learnt that they cannot get away with misbehaving in my class. They like to be praised."

"Thank you Michelle. Very practical advice and I will certainly be able to utilise what I learned today in the classroom. Thanks for focusing upon the positives - after all that's why we do teaching."

"I thought the PD was very useful and interesting. I will be able to use the techniques and resources in the classroom, during my teaching rounds, and in my portfolio."

"A well presented PD. Thank you Michelle. I think I spend most of my time concentrating on what to do with bad behaviour, but now will focus more on the positives. I hope you can come to my school and talk to everyone. Thank you."